

**ISO 22301 Business Continuity Management Systems Certification (BCMS)  
Policy and Objectives**

The Management of Interswitch Limited recognizes the importance of business continuity, especially in the event of disruptions and has implemented the Business Continuity Management System (BCMS) to ensure the availability of critical business functions in line with our vision and mission. This commitment is demonstrated through our Business Continuity Policy, Objectives, and the provision of necessary resources to establish and enhance the BCMS.

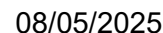
**Policy Statement:** Interswitch Limited is committed to complying with all legal and applicable requirements and continuous improvement of the Business Continuity Management System.

Interswitch Limited has defined the following Business Continuity Objectives to ensure resilience and sustained operations.

1. Minimize impacts on stakeholders by protecting all (100%) 6 sigma critical resources annually through a coordinated approach to management and recovery.
2. Minimize loss of revenue by ensuring 99.9% (6 sigma) optimal uptime of critical services and product delivery annually.
3. Ensure a robust and enduring continuity response for 100% (6 sigma) of the critical areas and activities identified.
4. Exercise and test 90% (2.8 sigma) continuity arrangements and plans at least once a year to ensure suitability.
5. Improve skill capability annually by 80% (2.3 sigma) for business continuity resources to enable consistent and excellent delivery of products and services.



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Group Managing Director

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Date