

ISO/IEC 27001 - Information Security Management Systems Certification (ISMS)**Policy**

Interswitch Limited is committed to protecting the security and privacy of information, regardless of media type in accordance to applicable laws and regulations. Information is critical and an asset for Interswitch.

The objective of information security is to reduce the risk to Interswitch by protecting information, information systems and communications that deliver information, from failures of integrity, confidentiality and availability, whether information is in storage, processing, or transmission. Information Security is seen as an enabler to achieve Interswitch's business strategy and objectives.

The management of Interswitch group is committed to ensuring:

- All Interswitch's information security policy, standards, guidelines, and practices shall be coordinated through the Information Security team under the Group Risk Management shall be consistent with the enterprise-wide approach in developing, implementing, and managing information systems security.
- All Interswitch Staff shall undergo information security training which will be propagated using different methods at regular intervals to enhance competence and awareness across board.
- That Interswitch complies to all legal and other applicable requirements to which the company subscribes to including Payment Card Industry Data Security and ISO 27001 Standard.
- That ISMS objectives are set and adequate resources are provided to achieve them.

Interswitch Management acknowledges the need of continual improvement and has introduced various methods to ensure that effectiveness and continual improvement of the processes are achieved.

Interswitch Management shall ensure that the review of the Information Security Policy and related documents is performed at least on an annual basis or when significant changes occur to ensure suitability, adequacy, and effectiveness of the ISMS framework.

All Interswitch personnel who have access to the information are expected to comply with acceptable use policy in the use of information created, stored, transmitted, or disposed of in the course of their job duties, regardless of the medium in which that information is maintained.



14/02/2023

Group Managing Director

Date

ISO/IEC 27001 - Information Security Management Systems Certification (ISMS)**Objectives**

1. Minimize impact on stakeholders by ensuring critical resources have 100% (6 sigma) protection through a quarterly coordinated information security management approach.
2. Minimize loss of revenue by ensuring 99.9% (6 sigma) optimal uptime of critical services and product delivery annually.
3. Maintain an annual robust Information Security plan that ensures 99% (3.9 sigma) confidentiality, integrity and availability of the critical assets.
4. Ensure 100% (6 sigma) adherence annually to regulatory and legal requirements that pertain to Information security.
5. Improve skill capability annually by 80% (2.3 sigma) for all staff through ISMS awareness and other training enabling consistent and excellent delivery of products and services.



14/02/2023

Group Managing Director

Date